

ANNUAL REPORT 2019



mh
pi

more than just books

mission, vision & values

MISSION STATEMENT

The Medicine Hat Public Library serves as a community hub, providing equitable and convenient access to books, media, information, and programs that help to educate, enrich, entertain, and inform.

VISION STATEMENT

That the Medicine Hat Public Library is a valued resource, fostering lifelong learning and enhancing the vitality of the community now and into the future.

VALUES

- » Equitable access and inclusion
- » Freedom of information
- » Lifelong learning
- » Intellectual freedom
- » Connecting community



board members

Emma Alves

Frances Barnes

Elaine Beierbach

Chelsey Edmundson

Jen Grier

Janet Hamilton

Rick Redmond, Chair

Loretta Thompson

Avril Torrence

Councillor Phil Turnbull



Pictured is Board Member Loretta Thompson alongside staff member Anita.

our patrons



253,360 visits to the Library

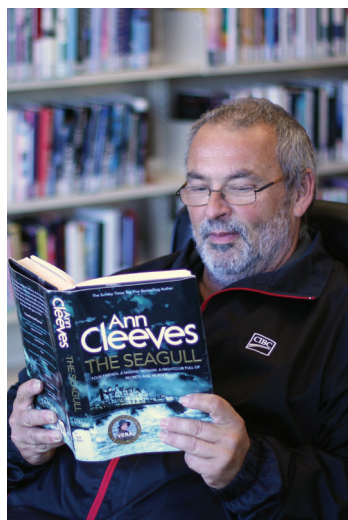
**11,616 active memberships
as of Dec 31, 2019**

**28,586 questions asked
at the Info Desk**



our collection

189,327 items were circulated 572,185 times



133,029 items in our physical collection
56,298 items in our virtual collection



4,168 items circulated in the community

(books on the bus, airport, tourist information centre, gas city campground, women's shelter, food bank, MH College)

in the community



**114 school visits
2,691 children reached**



**84 homebound clients
11 seniors residences
71 volunteers**

**19 outreach events with
almost 4,804 people reached**



our staff

**46 friendly
full and
part-time
staff**



our volunteers



**278 volunteers,
Board Members &
Friends of the Library
donated more than
3,900 hours of their
time to the Library**

adult programs

491 adult programs
11,373 in attendance

168 movies shown
5,373 in attendance



30 human books
44 check outs

children's services



**15,550 questions
answered at the
children's desk**

**144 storytimes
3,653 in attendance**

**67 special programs
3,308 in attendance**

**33 grade 4 classes were visited to
promote the Sunrise Rotary Ride
the Road to Reading contest**

767 students were reached

\$402.77 in fines forgiven



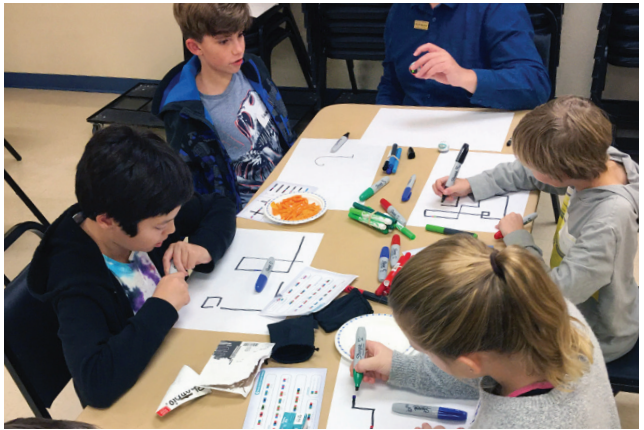
**Monoporead was played
2,113 times by 665 kids**

**754 kids attended
summer reading programs**



tween programs

**451 tweens (ages 10-12)
attended 29 programs**



teen programs

**2,518 teens (ages 13-18)
attended 91 programs**

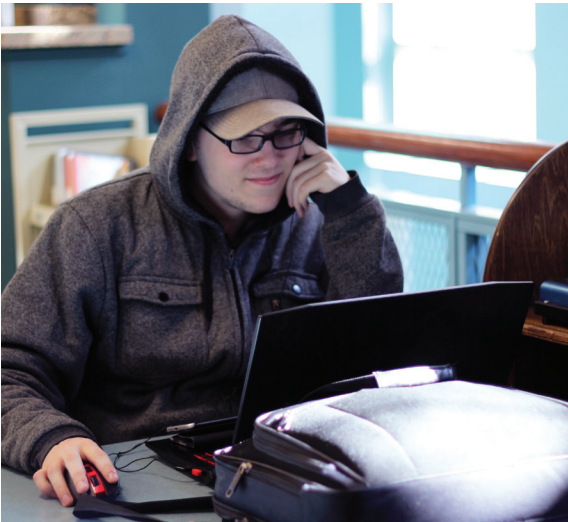


online presence



80,124 webpage visitors
257,010 pageviews

3,590 Twitter followers
4,765 Facebook likes
2,310 Instagram followers



42,222 wifi sessions logged

revenues & expenses

City of Medicine Hat	\$2,298,403
Province of Alberta	\$349,750
Summer Student Employment Grants	\$25,120
Cypress County Library Board Allotment	\$11,500
Sales, service and other	\$180,282
Other grants/donations*	\$102,582

**donors listed on back cover*

Friendly, helpful, well-loved staff (wages, benefits, WCB, etc.)	\$1,992,946
Materials and programs	\$434,399
Building, utilities, computers, maintenance	\$306,010
Everything else	\$100,930



the year ahead

2020 PRIORITIES

New Plan of Service

- » Our current Plan of Service expires at the end of 2020 so we are currently creating a new Plan. Along with preparing to implement our 2021 Plan of Service, we will continue our long term strategic planning and fundraising initiatives.

Renovation of Public Spaces

- » The Co-op Community Developmental Play Space is complete and it is a great success. Thank you to our friends at Federated Co-operatives Limited for their support of our library.
- » We are expecting another significant donation in 2020 which will allow us to complete renovations to the Kinsmen Children's Library; we plan to install new carpeting and shelving.
- » The security and peace of mind of library patrons, staff and property are a priority. Initiatives such as video monitoring of library spaces and social work practicum students in the library will help make our library a safe, friendly, comfortable place for everyone.

Pandemic Response

- » The COVID-19 pandemic will certainly alter some of the ways we operate. 2020 will be a year of transition and planning to determine how to safely operate in a post-pandemic world.



thank you, donors



These are some of the generous donors who made contributions to our fundraising efforts in 2019.

If you're interested in going down in history as a supporter of your public library please contact us to see how you can help.

For more information call 403-502-8527 or click 'Donate' in the footer of our website.

Antonia Haysom
Audrey Pavelich
Barnes Family Fund
Barry and Mavis Haysom
Bee Lewis
Betty Rainville
Beverley Drummond
Brent P. Holton
Caitlin Hok
Cancarb
Catherine Meaney
Cheryl Bader
City of Medicine Hat
Community Foundation of SE AB
Derie-Gillespie Medical
Elaine Beierbach
Eva Jensen
Federated Co-operators Ltd
Frances Barnes
Frances Jensen
Friends of MHPL
Georgia Smith

Gloria Vair
Grapevine Book Club
Harry Zeller
Hilary Munro
Ian and Phyllis McLaughlan
Janet Neubauer
Jean Van Wert
Jo Anne Rieger
Josh and Rose Sanchez
Karen Cunningham
Kris Samraj & Safira Lachapelle
Lee and Tamara Little
Lily Kamachi
M.H. Women's Cancer Support Group
Margaret Pengelly
Margery Ensminger
Marian Ho
Marjorie Middleton
Medicine Hat Sunrise Rotary Club
Moira Gallagher
Nick Punko
Pat Stonehouse

Pauline Fitzgerald
Paypal Giving Fund
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414 First Street SE
Medicine Hat, AB

403-502-8525
www.mhpl.info