

ANNUAL REPORT 2017



more than just books

mission, vision & values

MISSION STATEMENT

The Medicine Hat Public Library serves as a community hub, providing equitable and convenient access to books, media, information, and programs that help to educate, enrich, entertain, and inform.

VISION STATEMENT

That the Medicine Hat Public Library is a valued resource, fostering lifelong learning and enhancing the vitality of the community now and into the future.

VALUES

- » Equitable access and inclusion
- » Freedom of information
- » Lifelong learning
- » Intellectual freedom
- » Connecting community



board members

Rose Sanchez, Chair

Emma Alves

Grace Crisp

Janice Croissant

Janet Hamilton

Peter Jelinski

Della Kirkham

Jamie McIntosh

Sue Masterman

Rick Redmond



Pictured, back row (left to right): Janet Hamilton, Sue Masterman, Della Kirkham, Rose Sanchez, Grace Crisp, Peter Jelinski. Pictured, front row (left to right): Janice Croissant, Emma Alves, Rick Redmond. Missing: Jamie McIntosh.

our patrons



260,612 visits to the Library

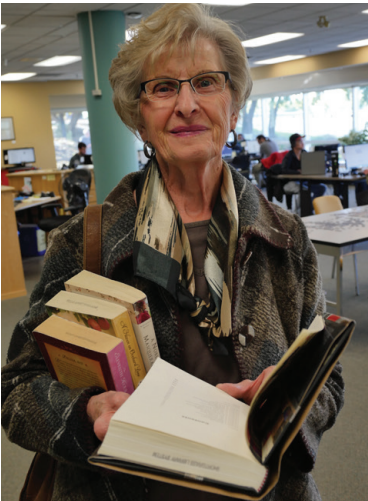
**11,416 active memberships
as of Dec 31, 2017**

**27,433 questions asked
at the Info Desk**



our collection

767,954 items were circulated
533,085 times



149,958 items in our physical collection
617,996 items in our virtual collection



3,655 items circulated in the community

(books on the bus, remand centre, hospital, airport,
tourist information centre, gas city campground)

in the community



57 homebound clients
9 seniors residences
43 volunteers

133 school visits
3,032 children reached

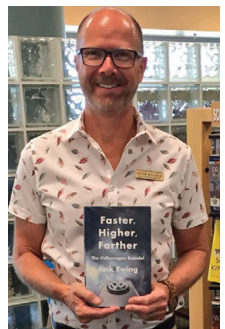
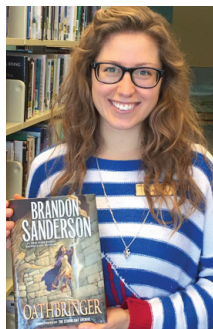
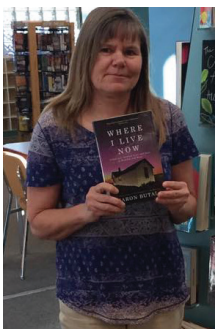
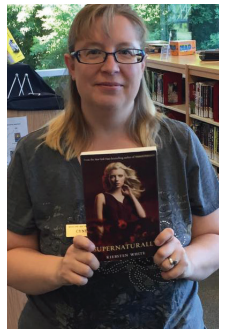
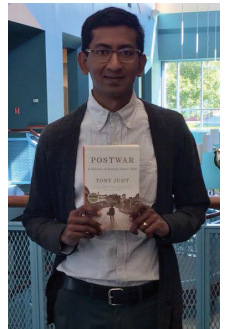
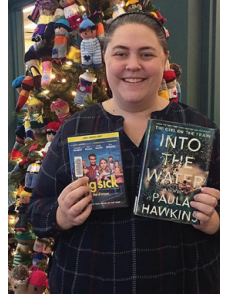
11 outreach events with
over 2,000 people reached

281 questions answered
at the Farmer's Market
18 new memberships &
39 renewals processed



our staff

**45 friendly
full and
part-time
staff**



our volunteers



**200 volunteers,
Board Members &
Friends of the Library
donated more than
2,500 hours of their
time to the Library**

adult programs



**335 adult programs
7,243 in attendance**

**132 movies shown
2,711 in attendance**

**120 people took
advantage of our
weekly tech help
program, Tech Time**

**38 human books
18 check outs**



children's services



**16,029 questions
answered at the
children's desk**

**141 storytimes
4,009 in attendance**

**36 special programs
3,869 in attendance**

**35 grade 4 classes were visited to
promote the Sunrise Rotary Ride
the Road to Reading contest**

795 students were reached

\$220.07 in fines forgiven



**Monoporead was played
1,463 times by 529 kids**

**858 kids attended
summer reading programs**



tween programs

324 tweens (ages 10-12)
attended 20 programs



teen programs

**1,066 teens (ages 13-18)
attended 27 programs**



online presence



68,585 webpage visitors
225,363 pageviews

3,300 Twitter followers
3,350 Facebook likes
1,106 Instagram followers



5,640 users logged
22,750 hours on public computers



revenues & expenses

City of Medicine Hat	\$2,303,608
Province of Alberta	\$349,750
Summer Student Employment Grants	\$25,309
Shortgrass Regional Library System	\$15,214
Sales, service and other	\$134,594
Other grants/donations*	\$287,368

*donors listed on back cover

Friendly, helpful, well-loved staff (wages, benefits, WCB, etc.)	\$1,962,618
Materials and programs	\$433,510
Building, utilities, computers, maintenance	\$313,843
Everything else	\$91,918

Note: as per the Governance policy, all operating surplus is transferred to the Capital Asset Reserve. Monies in reserve are primarily allocated to theatre renovations.



theatre renovation

Thank you to the following people for helping us meet our 2017 fundraising goal by purchasing a theatre seat plaque!

Betty Aitken
Sara Joan Armour
Dave & Jane Bahnmliller
Marlene Balser
Drew & Frances Barnes
Norman and RoseMarie Baum
Harvey Berger
Michelle Bien
Scye Binder
Marguerite Blackburn
Rick & Jan Blair
Grant Bray
Shelly Brouwer
Beryl Hamilton
Cameron J Kemp Law Office
Kristin Carlsson
David & Jean Carter
Sharon Clugston
David Cocks
Wayne & Sandra Craven
John & Grace Crisp
Janice Croissant
Sandy Czernick
Design Kitchens & Counter Tops
Kristen Desjarlais-deKlerk
Roberta Dixon
Erin Doyle
Elfrieda Eichele
Milenkovitch Eightysix
Sid Ell
Aleise Entem
Bernice Ewasechko
Pauline Fitzgerald
Kaylee Friesen
Liam Gale
Gaslamp Village Media Inc.
Bob & Claudia Gehmlich
John & Nora Hallett

Beryl Hamilton
Janet Hamilton
Sharlene Hertz
Carol Hicks
Marilyn Hoffman
Gary Hollingshead
Lorna Hust
Jennifer Hynes
Gino & Pat Iannattone
Jake's Drywall Ltd.
Marj & Garry James
Eva Jensen
Sharlene Johnston
Lori Karwandy
Kevin & Margaret Kelly
Evelyn Kleis
Darlene Knight
Chris Kohlman
Uwe Krickhahn
Della Kirkham
La Casa Draperies & Blinds
Ken & Sharon La Hay
Dr. Judy Lee
Enid Luk
Linda MacKenzie
Sue Masterman
Jyothis Mathew
Petra Mauerhoff
Michele Mayer
Bob & Judy McGougan
Deborah McIntyre
Edna McKelvie
Phyllis McLaughlin
Medicine Hat Rhyme and
Reason Writers' Club
Dr. Laurie Milne
Janice Montgomery
Sandra Moore

Peter Mueller
Hilary Munro
Bridget & Jaus Neigum
Barry Neubauer
Joyce Nichi
Carol O'Brien
Audrey Pavelich
Michael Pigott
Jessica Plattner
Rita Ramage
RE/MAX Medalta Real Estate
Rick Redmond
Tina & Trevor Regehr
Gillian Reimer
Sheila Reimer
Carol Ann Cross-Roen
Daniel & Marlene Rugg
Stan & Susan Sakamoto
Kris Samraj
Dixie Schmitz
Ralph & Patricia Schnieder
Philip Scott
Terry & Jan Seitz
Stephanie Sochting
Carol Sproule
David Stickel
Linda Swain
Veronica Swan
Lori Townsend
Bob & Chris Townsend
Art Trupp
Ian & Angela Turner
Heather Vossler
Karen Walchuk
Keith & Val Walker
Robert & Joan Wanner
Blaine & Orrie Whitford
Rod Wutch

thank you, donors



These are some of the generous donors who made contributions to our fundraising efforts in 2017.

If you're interested in going down in history as a supporter of your public library please contact us to see how you can help.

For more information call
403-502-8527.

Arlene Kirkpatrick
Anette McKenzie
Beverley Drummond
Cancarb
Cara Hyland
Cenovus Energy
Community Foundation of SE Alberta
Derie-Gillespie Medical Professional Corp.
Friends of MHPL
Gary McFarlane
Government of Alberta
Harriett, Linda, and Deborah Lewis
Harry Zeller
Jason & Christine Prokosch
John Whidden
Joshua & Rose Sanchez
Karen Cunningham
Kris Samraj
Leslie Maltin
Lillian Torrie
Marjorie Middleton

Medicine Hat Rhyme & Reason Writers' Club
Medicine Hat Saamis Rotary Club
Medicine Hat Sunrise Rotary Club
Methanex
Norm Emann
Patricia Evans
Phyllis McLaughlin
Ray & Lori Townsend
RBC Royal Bank Medicine Hat Market
Sheila Dietrich
Sheila McLeod
Shelley Ross
Simonne Flynn
SMG Canada - Canalta Centre
South Country Co-op
Steve Meldrum
TD Canada Trust
The Patio Café
Veronica Swan
Vossler Family

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Medicine Hat, AB

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www.mhpl.info