Medicine Hat Public Library Category: Library Management Policy No. LM.1

Title: Records Management Date Approved: 2016 09 07

Purpose: The purpose of the policy is to establish the administrative structure for the retention of records in the Medicine Hat Public Library in compliance with the Freedom of Information and Protection of Privacy Act RSA 2000, c. F-25.

1. Definitions

- 1.1. Annually: means by the end of the third quarter of a calendar year
- 1.2. Archives: means the City of Medicine Hat Archives
- 1.3. Board: means the City of Medicine Hat Library Board
- 1.4. Chief Librarian: means Chief Librarian or designate
- 1.5. Selective retention: means a case by case decision about the length of time a document should be kept
- 1.6. Transitory records means records which do not have further value or usefulness beyond an immediate and minor transaction; are only required for a short time during and not usually after a transaction; are made obsolete by an updated version of a record, subsequent transaction or decision; are duplicated elsewhere; or are works in progress or drafts which have no value once the final version is produced.
- 2. Application of Records Management Policy
 - 2.1. This Policy applies to
 - 2.1.1. all administrative, legal and financial records created or acquired by the Board
- 3. The storage of files held by the Medicine Hat Public Library is to be kept to the legal minimum consistent with the efficient operation of the organization and the preservation of a meaningful historical record of the Library. See schedule A for retention schedule timelines.
- 4. When records are deemed to be vital, the confidentiality or security of the files and the implications of their possible loss or destruction should be taken into account.
- 5. The costs for space, storage and handling of files should be kept to a minimum.
- 6. The Chief Librarian will maintain adequate records to compile monthly and annual activity reports.
- 7. The Medicine Hat Public Library Board shall keep orderly and timely record of its business so that its records are compliant with federal rules and regulations. The Income Tax Act of Canada is cited as the authority for the retention of records.
- 8. The Chief Librarian will maintain all records for the board. Once the official minutes have been accepted, all notes and drafts relating to the meeting may be destroyed. The minutes of the Library Board meetings are deemed to be the historical record of the library and must be kept permanently.
- 9. With the exception of patron records; personnel records; and internal staff meeting minutes, the records of the Library are deemed to be public information.
- 10. All patron records are confidential unless subpoenaed by law.
- 11. The Board gives authority for the destruction of records to the Chief Librarian. The Chief Librarian will be responsible for the proper and complete destruction of the records destroyed under this policy.

| Employee Permanent Files | . retained for five years after termination of employment, then destroyed. Chief Librarian and Department Head files: five years after termination of employment all records destroyed. |
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| Employee Temporary Files | . information in file retained for one year or final resolution of issue then destroyed. |
| Employee Medical Files | accident reports and WCB information retained for five years after termination of employment, then destroyed. Medical information not related to the management of a specific case retained for one year. |
| Timesheets | . retained for seven years as part of audited information, then destroyed. |
| Attendance Detail Reports | . retained for one year, then destroyed. |
| Monthly Schedules | . retained for one year, then destroyed. |
| Vacation Requests | . retained for one year, then destroyed. |
| Interview Notes | . transitory records, destroyed following creation of interview summary. |
| Interview Summary | |
| for unsuccessful candidates | retained for one year, then destroyed |
| Tot unsuccessial culturates | . Tetamed for one year, then destroyed. |
| Interview Summary | |
| for successful candidates | retained in permanent employee file |
| Tor successfur candidates | . retained in permanent employee me. |
| Employment References | |
| for unsuccessful candidates | retained for one year, then destroyed |
| ioi unsuccessiui candidates | . retained for one year, their destroyed. |
| Employment References | |
| for successful candidates | . retained in permanent employee file. |
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| Unsolicited and Solicited Resumes | . retained for one year then destroyed. |
| Employee Conference Reports | . retained for five years. |
| Chief Librarian Formal Correspondence | . retained for five years or resolution of issue, whichever is longer. |
| Hand-written Notes | . transitory records destroyed following resolution of issue or concern or creation of a summary, minutes, document, etc. |
| Job Descriptions | . retained until replaced through revision or removal of job, then transferred to Archives for selective retention. |
| Job Postings | . transitory records, destroyed once position is filled. |

| LIBRARY | 'ADMINI. | STRATION |
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Room Booking Calendars..... retained for one year, then destroyed.

Facility Rental Agreements retained until organization ceases to rent library facilities, then

destroyed.

Incident/Accident/Medical Reports retained for ten years, then destroyed. Employee accident reports

are held in the employee's permanent employee file.

BUILDING INFORMATION

b) as related to problems or issues, retained for five years or

resolution of issue, then destroyed.

Building Projects – not completed.....requests for proposal and submitted proposals retained until it is

determined that project will not be completed.

Building Projects.....requests for proposal, awarded proposals, and general plans

transferred to Archives. Project details retained for two years following completion of the project, then transferred to Archives for

selective retention.

Architectural Drawings retained while relevant, then transferred to Archives for selective

retention.

Information on Equipment retained for life of equipment, then destroyed.

FINANCIAL RECORDS

Audited Financial Information retained for seven years after the relevant audit year, then destroyed.

Annual Budgets..... retained for seven years, then destroyed.

Collection Budgets retained in library for seven years, then destroyed.

Audited Statements..... retained for seven years, then destroyed.

BOARD

Packages include: board minutes, committee minutes, chief librarian and department head monthly reports, audited financial statements,

annual budget, revised policies, provincial grant.

Committee Minutes...... included in Board package; separate copies deemed transitory.

Committee Notes transitory records, destroyed following completion of committee

minutes.

Board Notes.....transitory records, destroyed following completion of board minutes.

| Board Minutes | . included in Board package; separate copies deemed transitory. |
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| Motion History | . retained for seven years in audited financial information. Copy sent to Archives annually by the end of the third quarter. |
| UNION | |
| Union Contracts | . original, including subsequent letters of understanding, transferred to Archives when a new contract comes into effect. |
| Negotiation Notes | . retained through the negotiation of three further contracts, then destroyed. |
| Negotiation Background Material | . retained through the negotiation of three further contracts, then destroyed. |
| CUPE 46/MHPL Board | |
| - | . all JJEC documentation will be retained for seven years, then destroyed. |
| LIBRARY DOCUMENTS | |
| Annual Reports | . copy sent to Archives annually. |
| Policy Binder | . current and previous policies retained on site; individual policies sent to Archives as approved as part of the Board package. |
| Draft Policies | . transitory records, destroyed upon approval of policy. |
| Staff Handbook | . upon revision, copy sent to Archives for selective retention. |
| Library Information | |
| Community Needs Assessment | . upon Board approval, copy sent to Archives with Board package. |
| Plan of Service | . upon Board approval, copy sent to Archives with Board package. |
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| LIBRARY PROGRAMMING/PUBLICITY | |
| Development of a New Library Service | . information on how a new service is developed including background rationale, grants applied for, etc. retained in the library until service in effect for one year, then transferred to Archives for selective retention. |
| Public Program Background Material | . retained for five years or conclusion of program if ongoing, then destroyed. |
| Program Registration Lists | . retained one week after conclusion of the program, then destroyed. |
| Program Booklet | . copies sent to Archives annually. |

| PATRON RECORDS | |
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| Electronic Records | a) expired membership records with no outstanding charges will be purged from the database after three years. b) expired membership records with outstanding charges will be purged from the database after five years. |
| Youth Patron Signature Cards | retained for a maximum of three months after the electronic record is purged, then destroyed. |
| Patron Request Cards | transitory records; retained until decision is made on purchase or non-purchase of requested item, then destroyed – cards destroyed after two years if no decision made. |
| Alberta Library Card | Information retained until membership has expired, then destroyed. |
| LIBRARY RESOURCES | |
| Theme/Subject Requests | retained for a maximum of one month following filling of request, then destroyed. |
| Daily Hold Reports | retained for a maximum of one week, then destroyed. |
| Hold Slips | transitory record, destroyed after use. |
| Collection Control Reports | transitory record, destroyed after use. |
| Interlibrary Loan Requests | retained for a maximum of one year after request is filled, then destroyed. |
| EXTERNAL ORGANIZATIONS | |
| Library Associations Information | retained for five years or until issue is resolved, then destroyed. |
| Granting Organizations | retained until no longer relevant to library grant requests, then destroyed. |
| Grant Requests | grant request, response from granting organization, final grant report sent to Archives following completion of the grant project. Financial details of the grant retained for seven years after expenditure of grant in audited financial information. |
| City – Library Relationship Structure | previous iteration retained for two years following the last review, then transferred to Archives for selective retention. |

Public Library Services Branch Information retained for five years, then destroyed.

Medicine Hat Public Library.....retained for five years, then transferred to Archives for elective retention.

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NON-PRINT MATERIAL

Photographsretained for two years, then key images, e.g. special events, transferred to Archives for selective retention. Digital Images transferred electronically to the Archives at the time of event wrap up for selective retention. Copy also retained at the library as long as deemed necessary. E-mail all e-mail is viewed in the same light as print information. E-mail not covered by other sections of the retention schedule are retained for period necessary for the understanding of an issue, concern, or project and then destroyed. E-mail that may be considered very reflective of issues that the library is dealing with at particular times in its existence, may be printed off and sent to the Archives on an annual basis for selective retention. Electronic Documents...... any electronic document that fits within the criteria for transferal to the Archives is to be printed off and sent to the Archives on an annual Electronic documents may be retained for a greater length of time than outlined in the retention schedule Voice Mail Messageslegal or employment related messages to be retained for one year after resolution of the issue and then destroyed; transitory records, destroyed after listened to.