

# Shortgrass Library System Library Contacts and Hours

## Headquarters Staff

### **Petra Mauerhoff, CEO**

[petra@shortgrass.ca](mailto:petra@shortgrass.ca)

Phone: 403-529-0550, ext. 101

Contact for:

- Administrative & board matters
- System membership
- Levies - Municipal & Materials
- Shortgrass Services
- Suggestions/Concerns
- Contracts

### **Chris Field, Manager, Systems and Technical Services**

[chris@shortgrass.ca](mailto:chris@shortgrass.ca)

Phone: 403-529-0550, ext 102

Contact for:

- Oversight of Technology,  
Cataloguing, Processing, & ILL  
Services
- ILS/Discovery Layer Administration,  
Support, & Training
- E-Resource Licensing & Support
- Statistics & Reports

### **Aaron Dalla-Longa, Systems Administrator**

[aaron@shortgrass.ca](mailto:aaron@shortgrass.ca)

Phone: 403-529-0550, ext. 103

Contact for:

- Network Administration & Support
- Website Administration & Support
- Hardware Recommendations,  
Support, and Disposal

### **Samantha West, Client Services Librarian**

[samantha@shortgrass.ca](mailto:samantha@shortgrass.ca)

Phone: 403-529-0550, ext. 104

Contact for:

- Summer Reading Program
- Programming Kits
- Weeding & Inventory Help
- E-Resources Workshops
- Interlibrary Loans

### **Stacey Pahl, Executive Assistant**

[stacey@shortgrass.ca](mailto:stacey@shortgrass.ca)

Phone: 403-529-0550, ext. 100

Contact for:

- Delivery and Schedule
- Summer Reading Program
- Board Minutes
- Accounts Receivable/payable
- Invoice/Statement Questions
- Reception
- Calendar Administration
- Contact Information Updates

### **Keltie Turner, Acquisitions Officer**

[keltie@shortgrass.ca](mailto:keltie@shortgrass.ca)

Phone: 403-529-0550, ext. 106

Contact for:

- Order Requests and Cancellations
- Interlibrary Loans

**Val Ogden, Cataloguing**

[val@shortgrass.ca](mailto:val@shortgrass.ca)

Phone: 403-529-0550, ext. 111

Contact for:

- Cataloguing

**Blaine Heglund, Cataloguing**

[blaine@shortgrass.ca](mailto:blaine@shortgrass.ca)

Phone: 403-529-0550, ext 114

Contact for:

- Cataloguing
- Interlibrary loans

**Liz Alexander, Technical Services Assistant**

[liz@shortgrass.ca](mailto:liz@shortgrass.ca)

Contact for:

- AV Cataloguing
- CVS Orders
- Overdrive Orders

**Shelley Grisonich, Processing**

[shelley@shortgrass.ca](mailto:shelley@shortgrass.ca)

Phone: 403-529-0550, ext 112

Contact for:

- Processing
- Disc Cleaning

**Larry Dye, Rod Thurlow, Chris Massini, Drivers**

[drivers@shortgrass.ca](mailto:drivers@shortgrass.ca)

Phone: 403-529-0550, ext. 107

**After Hours Emergency Support**

Phone: 403-529-0550, ext. 109

\*\*\*Only call this number if a problem is encountered that prevents the library from carrying out critical functions

## Member Libraries

<p><b><u><a href="#">Alcoma Community Library</a></u></b>          Manager: Janet Wagner          School phone: 403-362-3741          Summertime: 403-362-8897          Email:  <a href="mailto:alcomacommunitylibrary@shortgrass.ca">alcomacommunitylibrary@shortgrass.ca</a></p> <p>Deliveries: Monday</p>	<p><b>Regular Hours:</b>  <i>Mon-Weds, Fri:</i>          10:00am - 3:00pm</p> <p><i>Thurs:</i>          10:00am - 3:00pm AND 6:30pm - 8:00pm</p> <p>Closed all statutory holidays.</p>
<p><b><u><a href="#">Bassano Memorial Library</a></u></b>          Manager: Bonnie Bennett          Phone/Fax: 403-641-4065          Email:  <a href="mailto:bassanomemoriallibrary@shortgrass.ca">bassanomemoriallibrary@shortgrass.ca</a></p> <p>Deliveries: Thursday</p>	<p><b>Regular Hours:</b>  <i>Tues:</i> 10:00 am - 8:00 pm  <i>Thurs:</i> 2:00 pm - 9:00 pm  <i>Sat:</i> 10:00 am - 5:00 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u><a href="#">Brooks Public Library</a></u></b>          Manager: Lisa Patton          Phone: 403-362-2947          Fax: 403-362-8111          Email:  <a href="mailto:brookspubliclibrary@shortgrass.ca">brookspubliclibrary@shortgrass.ca</a></p> <p>Deliveries: Monday &amp; Thursday</p>	<p><b>Regular Hours:</b>  <i>Mon:</i>          9:30am - 5:00pm  <i>Tues, Weds, Thurs:</i>          9:30am - 8:00pm  <i>Fri &amp; Sat:</i>          9:30am - 5:00 pm  <i>Sun:</i>          1:00pm - 5:00pm</p> <p>Closed all statutory holidays.</p>

<p><b><u>Duchess &amp; District Public Library</u></b>  Manager: Daryl Kimura  Phone/Fax: 403-378-4369  Email:  <a href="mailto:duchesspubliclibrary@shortgrass.ca">duchesspubliclibrary@shortgrass.ca</a></p> <p>Deliveries: Thursday</p>	<p><b>Regular Hours:</b>  <i>Tues &amp; Thurs</i>  10:00 am - 4:00 pm  <i>Wed</i>  3:00 pm - 8:00 pm  <i>Fri</i>  1:00 pm - 5:00 pm  <i>Sat:</i>  10am - 1pm</p> <p>Closed all statutory holidays.</p>
<p><b><u>Foremost Municipal Library</u></b>  Manager: Joan Beutler  Phone: 403-867-3855  Fax: 403-867-3856  Email:  <a href="mailto:foremostmunicipallibrary@shortgrass.ca">foremostmunicipallibrary@shortgrass.ca</a></p> <p>Deliveries: Tuesday</p>	<p><b>Regular Hours:</b>  <i>Tues &amp; Wed</i>  10:30 am - 5:30 pm  <i>Thurs</i>  10:30 am - 6:30 pm  <i>Fri</i>  10:30 am - 4:30 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u>Gem Jubilee Library</u></b>  Manager: Kim Biette  Phone 403-641-3245  (located in fire hall building)  Home Phone 403-641-2292  Email: <a href="mailto:gemlib@shortgrass.ca">gemlib@shortgrass.ca</a></p> <p>Deliveries: Thursday</p>	<p><b>Regular Hours:</b>  <i>Mon:</i>  10:00 am - 12:00 pm  <i>Weds:</i>  7:00 pm - 9:00 pm  <i>Fri:</i>  2:00 pm - 4:00 pm</p> <p>Closed all statutory holidays.</p>

<p><b><u>Graham Community Library (Ralston)</u></b>  Manager: Stefanie Schranz  Phone: 403-544-3670  Fax: 403-544-3814  Email:  <a href="mailto:grahamcommunitylibrary@shortgrass.ca">grahamcommunitylibrary@shortgrass.ca</a></p> <p>Deliveries: Monday &amp; Thursday</p>	<p><b>Regular Hours:</b>  <i>Mon &amp; Wed</i>  10:00 am - 6:00 pm  <i>Tues &amp; Thurs</i>  9:00 am - 4:00 pm  <i>Fri</i>  9:00 am - 5:00 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u>Irvine Library Association</u></b>  Manager: Joan Cote  Email: <a href="mailto:joanc@shortgrass.ca">joanc@shortgrass.ca</a></p> <p>Deliveries: Wednesday</p>	<p><b>Regular Hours:</b>  <i>Mon, Tues, Weds:</i>  3:30 pm - 8:30 pm  <i>Thurs</i>  10:00 am - 2:00 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u>Medicine Hat Public Library</u></b>  Chief Librarian: Ken Feser  Phone 403-502-8528  Email <a href="mailto:kenf@shortgrass.ca">kenf@shortgrass.ca</a></p> <p>Carol Ann Cross-Roen, Head of Children's Services  Phone 403-502-8532  Email <a href="mailto:CarolAnnC@shortgrass.ca">CarolAnnC@shortgrass.ca</a></p> <p>Keith Walker, Head of Fiction Services  Phone 403-502-8533  Email <a href="mailto:keith@shortgrass.ca">keith@shortgrass.ca</a></p> <p>Sharlene Hertz, Office Manager  Phone 403-502-8527  Email <a href="mailto:sharleneh@shortgrass.ca">sharleneh@shortgrass.ca</a></p> <p>Annette Ziegler, Manager of Circulation Services  Phone 403-502-8539</p>	<p><b>Regular Hours:</b>  <i>Mon - Thurs</i>  10:00 am - 9:00 pm  <i>Fri &amp; Sat</i>  10:00 am - 5:30 pm  <i>Sun</i>  1:00 pm - 5:30 pm</p> <p>Adult Services Information  Phone 403-502-8525</p> <p>Children's Services  Phone 403-502-8526</p> <p>Reference Services  Phone 403-502-8538</p> <p>MHPL Fax 403-502-8529</p>

<p>Email <a href="mailto:annette@shortgrass.ca">annette@shortgrass.ca</a></p> <p>Deliveries: Monday to Friday</p>	<p><b>MHPL Interlibrary Loan</b></p> <p>Email <a href="mailto:illams@shortgrass.ca">illams@shortgrass.ca</a></p> <p>Email <a href="mailto:marbal@medicinehat.ca">marbal@medicinehat.ca</a></p>
<p><b><u><a href="#">Redcliff Public Library</a></u></b></p> <p>Library Manager: Tracy Weinrauch  Phone: 403-548-3335  Fax: 403-548-6295  Email: <a href="mailto:redcliffpubliclibrary@shortgrass.ca">redcliffpubliclibrary@shortgrass.ca</a></p> <p>Deliveries: Monday &amp; Thursday</p>	<p><b>Regular Hours:</b></p> <p><i>Mon - Thurs</i>  10:00 am - 8:00 pm  <i>Fri &amp; Sat</i>  10:00 am - 5:00 pm  <i>Sun</i>  1:00 pm - 4:00 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u><a href="#">Rolling Hills Public Library</a></u></b></p> <p>Library Manager: Johnene Amulung  Public Library Phone: 403-964-2186  School Phone: 403-964-3640  H Summertime: 403-964-2292  Email: <a href="mailto:rollinghillspubliclibrary@shortgrass.ca">rollinghillspubliclibrary@shortgrass.ca</a></p> <p>Deliveries: Monday</p>	<p><b>Regular Hours:</b></p> <p><i>Mon</i>  7:00 pm - 9:00 pm  <i>Weds:</i>  9:00 am - 12:00 pm;  1:30 pm - 3:30 pm;  7:00 pm - 9:00 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u><a href="#">Rosemary Community Library</a></u></b></p> <p>Library Manager: Vanessa Plett  School Phone: 403-378-4493, ext 150  School Fax: 403-378-4388  Email:  <a href="mailto:rosemarycommunitylibrary@shortgrass.ca">rosemarycommunitylibrary@shortgrass.ca</a></p> <p>Deliveries: Thursday</p>	<p><b>Regular Hours:</b></p> <p><i>Mon, Wed &amp; Fri</i>  1:00 pm - 3:30 pm  <i>Tues &amp; Thurs</i>  11:00 am - 8:00 pm</p> <p>Closed all statutory holidays.</p>

<p><b><u><a href="#">Susan Andersen Municipal Library (Bow Island)</a></u></b>  Library Manager: Kathryn Van Dorp  Phone: 403-545-2828  Fax: 403-545-6642  Email: <a href="mailto:bowislandmunicipallibrary@shortgrass.ca">bowislandmunicipallibrary@shortgrass.ca</a></p> <p>Deliveries: Tuesday &amp; Friday</p>	<p><b>Regular Hours:</b>  <i>Tues &amp; Wed</i>  10:00 am - 8:00 pm  <i>Thurs &amp; Fri</i>  10:00 am - 5:00 pm  <i>Sat:</i> 10:00 am -1:00 pm</p> <p>Closed all statutory holidays.</p>
<p><b><u><a href="#">Tilley &amp; District Public Library</a></u></b>  Library Manager: Anita Chappell  School Phone: 403-377- 2233, ext 150  Fax: 403-377- 2097</p> <p>Email: <a href="mailto:tilleypubliclibrary@shortgrass.ca">tilleypubliclibrary@shortgrass.ca</a></p> <p>Deliveries: Monday</p>	<p><b>Regular Hours:</b>  <i>Mon</i>  7:00 pm - 9:00 pm  <i>Wed</i>  9:00 am - 11:00 am  7:00 pm - 9:00 pm  <i>Sat</i>  10:00 am - 12:00 pm</p> <p>Closed all statutory holidays.</p>