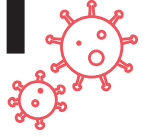




2020 ANNUAL REPORT



MESSAGE FROM THE CEO

2020 was a year like no other. We started out with incredible energy and big plans, including the 3-Day Facilitation Training session held in our brand-new board room in February. We did not know then that this was the last time our facility would be so busy and full of life for a very long time.

Despite the incredible challenges posed by the pandemic, Shortgrass Library System never swerved off its core values: to work in partnership with member libraries and ensure the best possible library services in member municipalities.

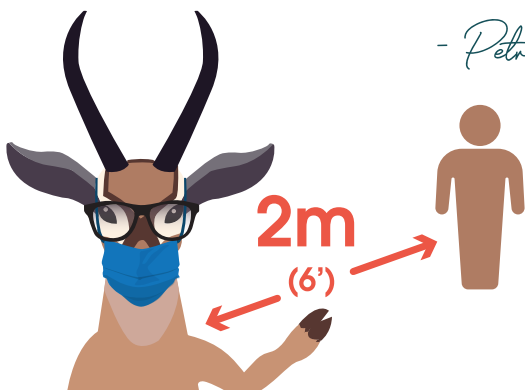
Things might have looked a bit different during the year and the supports provided were focused around the safe keeping of staff and patrons, but we remained true to our core values. 2020 forced everyone to re-consider the deeper mission of their organizations' activities and the fundamental importance of their services.

Seeing what can be accomplished by our dedicated team, under the most challenging circumstances, has been incredibly inspiring over the past 16 months.

We worked from home to keep each other safe; amended delivery schedules; provided social distancing buttons/posters and disinfecting wipes; and packaged 75,000 single use, non-surgical masks for use and distribution in member libraries. We kept abreast of the latest research and shared best practices with each other and tried our best to cope with the stresses of constantly changing information.

Throughout the year, we valued our member libraries' steadfast commitment to ensuring everyone in our communities has equitable access to the library materials they need, whether for education or leisure. We remained focused on ensuring the libraries we serve were supported, allowing them to focus on the front line services needed in their communities.

- Petra Mauerkhoff



eBooks Available

18,723

12% increase over 2019



eBooks Borrowed

113,675

37% increase over 2019



eAudiobooks Borrowed

11,786

15% increase over 2019



Online Magazines Downloaded

24,135

18% increase over 2019



Online Newspapers Read

139,522

35% increase over 2019



Online Courses Taken

1,159

55% increase over 2019



Value of Online Courses Taken

\$226,005



Thank you for another great year!

SHORTGRASS.CA

Alcoma Community Library • Bassano Memorial Library • Bow Island Municipal Library • Brooks Public Library • Duchess & District Public Library • Foremost Municipal Library • Gem Jubilee Library • Graham Community Library • Irvine Community Library • Medicine Hat Public Library • Redcliff Public Library • Rolling Hills Public Library • Rosemary Community Library • Tilley & District Public Library

2020 FINANCIALS

REVENUES

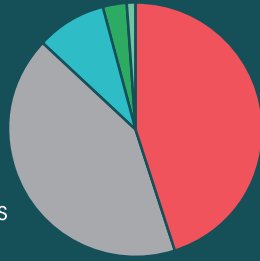
- 45% ● Municipal
- 42% ● Provincial
- 9% ● Library Boards
- 3% ● Investments/Reimbursements
- 1% ● Contracts

Total Revenues \$1,218,772

EXPENSES

- 58% ● Staffing
- 11% ● Restricted & Reserve Funds
- 10% ● Technology
- 8% ● Public Services
- 6% ● Building/Capital
- 4% ● Administration
- 2% ● Grants & Donations
- 1% ● Delivery/ILL

Total Expenses \$1,027,349



LIBRARY MATERIALS

Total Spent
\$341,061.58

SHIFT FOCUS

Most Borrowed Physical Books

- #1** *The Guardians: A Novel* John Grisham
- #2** *Where the Crawdads Sing* Delia Owens
- #3** *American Dirt* Jeanine Cummins

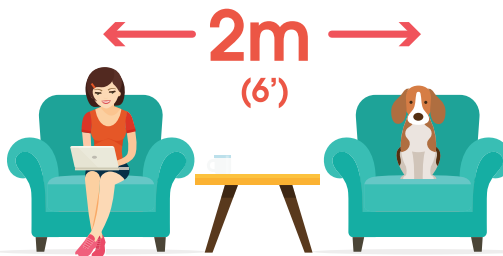
Most Borrowed Movies

- #1** Little Women
- #2** Spider-Man: Far From Home
- #3** Joker

of Temporary Memberships Given Out

946

215% increase over 2019



Extra eBook Spending in 2020

\$40,000



Resourceful
by Nature

SHORTGRASS.CA

Thank you to our communities for your support!

City of Medicine Hat • City of Brooks • County of Forty Mile No. 8 • County of Newell • Cypress County • Town of Bassano • Town of Bow Island • Town of Redcliff • Village of Duchess • Village of Foremost • Village of Rosemary