



Pay your library fines online!

MEDICINE HAT, Canada. (June 15, 2015) – Today, Shortgrass Library System announced the option of paying library fines online, for fines incurred at any member library within the southeastern Alberta library region.

Library card holders from any of the member public libraries within the Shortgrass region can visit their library account at shortgrass.ca/login to view items currently borrowed, see outstanding holds and pay any fines they may have incurred. Patrons can opt to pay the full amount of outstanding fines or can make payments in increments, with a minimum payment beginning at \$5.

“We pride ourselves on providing convenient, quality library support services and we’re always exploring new options to meet the lifestyles of our patrons,” said Petra Mauerhoff, Chief Executive Officer for Shortgrass Library System. “By setting up the online fine payment option, we have enhanced the accessibility of library services, especially for those in rural areas who do not live within close proximity to their library and for those for whom accessing the library during open hours to pay off fines is not an option..”

Most public libraries have a fine threshold, above which patrons are blocked from accessing library services, including online resources such as eBooks, eMagazines etc. When a fine payment is made online to pay off any debts, the library account is freed up again immediately and services can be accessed again.

Shortgrass Library System is the first regional library system in Alberta to offer this service.

The fines that are collected through online payments will be redistributed back to the 13 public libraries, so the money stays in the community, just like it would if you paid your fines in person.

For more information, please contact Petra Mauerhoff, CEO, at petra@shortgrass.ca or at 403-529-0550 Ext 101.

Got Library Fines?

Hey, it happens!

Pay online from the
comfort of your home
by logging into
your library account *at*
shortgrass.ca/login

